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Needs better profile customization but has improved review-driven roadmap decisions

Highlights

I rely on PeerSpot for review generation; its long-format reviews provide crucial product roadmap insights, significantly increasing customer satisfaction and ROI. I wish for more profile customization, specifically pricing and website links.

What is our primary use case?

“My main use case for [PeerSpot](#) is review generation and content syndication.

I use authentic reviews from [PeerSpot](#) throughout my website to give potential customers a true insight into how it is to use JAMF Software..”

What is most valuable?

“The best features PeerSpot offers include the long format review collection, which provides a full case study with each review left.

The long format reviews provide a lot more in-depth information and provide our service team real insights on how to improve our product.

PeerSpot has positively impacted my organization by significantly helping with customer feedback and what we choose to work on for our product roadmap and innovations.

We made changes based off of feedback given in reviews, putting a higher priority on an integration we were hearing a lot about in reviews.

We saw significantly more happy customers after the integration was put in place..”

For how long have I used the solution?

“I have been using PeerSpot for four years..”

What do I think about the stability of the solution?

“PeerSpot is stable..”

What do I think about the scalability of the solution?

“PeerSpot is very scalable..”

How are customer service and support?

“The customer support is very good. I would rate the customer support a nine on a

scale of one to ten..”

Which solution did I use previously and why did I switch?

“I did not previously use a different solution..”

How was the initial setup?

“It was easy to deploy PeerSpot in my environment.

My experience with the configuration process was easy. PeerSpot integrates very easily with other [AWS](#) services I use..”

What was our ROI?

“We have seen a great return on investment with PeerSpot, as we are able to provide a lot of value-added information to potential new customers, giving us a leg up and authority within our space..”

What's my experience with pricing, setup cost, and licensing?

“My experience with pricing, setup cost, and licensing was that the Customer Success Manager was very informative and it was an easy process..”

Which other solutions did I evaluate?

“Before choosing PeerSpot, I evaluated G2 and TrustRadius..”

What other advice do I have?

“I advise others looking into using PeerSpot to be open to all of the different solutions PeerSpot offers, as there are lots of unique opportunities to get your name out there with PeerSpot.

My company has just a customer relationship with this vendor..”

Which deployment model are you using for this solution?

Public Cloud

If public cloud, private cloud, or hybrid cloud, which cloud provider do you use?

Amazon Web Services (AWS)



PeerSpot

For more in-depth insights from real user reviews

[Download PeerSpot Buyer's Guide](#)

About PeerSpot

PeerSpot is the leading review site for cloud, AI, and business software. We created PeerSpot to provide a trusted platform to share information about software, applications, and services. Since 2012, over 22 million people have used PeerSpot to choose the right software for their business.

PeerSpot helps tech professionals by providing:

- A list of products recommended by real users
- In-depth reviews, including pros and cons
- Specific information to help you choose the best vendor for your needs

Use PeerSpot to:

- Read and post reviews of products
- Access over 30,000 buyer's guides and comparison reports
- Request or share information about functionality, quality, and pricing

Join PeerSpot to connect with peers to help you:

- Get immediate answers to questions
- Validate vendor claims
- Exchange tips for getting the best deals with vendor

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