



Daniela Irina Mustatea

Senior Marketing Project Manager at a tech vendor with 501-1,000 employees

Long-term partnership has amplified authentic customer voices and validated impactful use cases

Highlights

I've used PeerSpot for seven years to collect authentic customer voices. I value their content quality, human support, and strong user verification, though the vendor dashboard needs improvement. Setup costs are acceptable.

What is our primary use case?

“I have worked with PeerSpot since I joined UiPath, which was seven years ago. We are collecting the customer voice with their help, either through targeted campaigns, physical events, or organically. They are my partner in shaping the voice of the customer around agentic stories, offering support in capturing the best use cases out there and delivering powerful assets that I can share internally..”

How has it helped my organization?

“All the work I am doing with PeerSpot shows value in all the campaigns we're driving, by creating a process filled with authenticity, real proofs, and third-party validation..”

What is most valuable?

“The humans in the loop have been the greatest individuals I had the luck to work with. The most powerful thing that PeerSpot does, in comparison with other peer platforms, is their mindfulness of the content they capture, ensuring it is of the best value. They also make a strong user verification, so that no empty value comes in..”

For how long have I used the solution?

“I have been using it for more than seven years..”

Which solution did I use previously and why did I switch?

“I have been using other three vendors since the beginning, but each of them has its own advantages. PeerSpot's strongest aspects are the quality and the length of the reviews, and the way they collect interviews at physical events..”

What's my experience with pricing, setup cost, and licensing?

“The setup cost is acceptable and in line with the budget that I receive annually for the subscription part. The events area is a bit over the budget, but it is worth it..”

Which other solutions did I evaluate?

“I have considered G2 and TrustRadius..”

What other advice do I have?

“Keep doing the amazing job!..”



PeerSpot

For more in-depth insights from real user reviews

[Download PeerSpot Buyer's Guide](#)

About PeerSpot

PeerSpot is the leading review site for cloud, AI, and business software. We created PeerSpot to provide a trusted platform to share information about software, applications, and services. Since 2012, over 22 million people have used PeerSpot to choose the right software for their business.

PeerSpot helps tech professionals by providing:

- A list of products recommended by real users
- In-depth reviews, including pros and cons
- Specific information to help you choose the best vendor for your needs

Use PeerSpot to:

- Read and post reviews of products
- Access over 30,000 buyer's guides and comparison reports
- Request or share information about functionality, quality, and pricing

Join PeerSpot to connect with peers to help you:

- Get immediate answers to questions
- Validate vendor claims
- Exchange tips for getting the best deals with vendor

Visit PeerSpot: www.peerspot.com

PeerSpot

244 5th Avenue, Suite R-230 • New York, NY 10001

reports@peerspot.com

+1 646.328.1944