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Customer reviews have supported content creation and social sharing while ranking remains difficult

Highlights

I use PeerSpot to gather product reviews for content and feedback. I like the customer portal and exceptional support, though I've found it hard to change my ranking despite many reviews.

What is our primary use case?

“We use [PeerSpot](#) to help gather reviews on our products..”

How has it helped my organization?

“[PeerSpot](#) has helped us to build reviews from our customers and then use those reviews on pieces of content and social media. We also glean valuable feedback and ideas from real users..”

What is most valuable?

“I like the customer portal, which allows me to segment my reviews by industry and feature..”

For how long have I used the solution?

“I have been using the solution for four years..”

What's my experience with pricing, setup cost, and licensing?

“Pricing is very reasonable and PeerSpot always finds a way to make it work..”

What other advice do I have?

“The account support at PeerSpot is exceptional. They are always there to help and provide insights..”



PeerSpot

For more in-depth insights from real user reviews

[Download PeerSpot Buyer's Guide](#)

About PeerSpot

PeerSpot is the leading review site for cloud, AI, and business software. We created PeerSpot to provide a trusted platform to share information about software, applications, and services. Since 2012, over 22 million people have used PeerSpot to choose the right software for their business.

PeerSpot helps tech professionals by providing:

- A list of products recommended by real users
- In-depth reviews, including pros and cons
- Specific information to help you choose the best vendor for your needs

Use PeerSpot to:

- Read and post reviews of products
- Access over 30,000 buyer's guides and comparison reports
- Request or share information about functionality, quality, and pricing

Join PeerSpot to connect with peers to help you:

- Get immediate answers to questions
- Validate vendor claims
- Exchange tips for getting the best deals with vendor

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